DEVELOPMENT AND USE OF PERSONALITY TESTS IN PERSONNEL SELECTION

Donna L. Denning, Ph.D.

Presentation to the Personnel Testing Council of Southern California

July 22, 2009

- History of personality testing
 - As cognitive tests, first published tests appeared in the early 20th century
 - But unlike cognitive tests, difficulties from the start
 - Definition of personality
 - Use for psychodiagnosis
 - o "Lexical" (language-based) approach
 - 17,953 words identified as used to describe people
 - 4,504 trait descriptors
 - originally reduced to 35 factors
 - much factor analytic work ensued
 - o Thus began a tradition of multi-scale personality tests
 - MMPI (Minnesota Multiphasic Personality Inventory)
 - [intended for diagnosis of psychopathology]
 - CPI (California Psychological Inventory)
 - 16 PF (16 Personality Factor)
 - Guilford-Zimmerman Temperament Survey
 - Eysenck Personality Inventory
 - Edwards Personal Preference Schedule
 - Personnel Research Form
 - Gordon Personal Profile/Inventory
 - NEO (Neuroticism-Extraversion-Openness)
 - HPI (Hogan Personality Inventory)
 - o Continuation of factor analytic work= "Five Factor Model"
 - [labels vary]
 - Conscientiousness
 - Emotional Stability
 - Agreeableness
 - Extraversion
 - Openness to Experience

Integrity tests

- Developed as substitute for polygraph examination
- o Overt vs. personality-based
- o Meta-analysis indicates high level of validity (Ones, et.al., 1993)
 - Job performance
 - Counterproductive work behavior
- o "Construct deconstruction" of integrity tests (Ones, 1993)
 - Conscientiousness
 - Emotional Stability
 - Agreeableness

Criterion-oriented predictor scales (COPS)

- Empirically developed scales for prediction of specific criteria
- o Examples: Customer Service; Stress Tolerance
- Measure Conscientiousness; Emotional Stability;
 Agreeableness in varying degrees

• Other developments in I/O psychology

- Personality test validation research
 - Lower, but consistent, levels of validity
 - Validity is incremental to cognitive tests
 - Minimal or no adverse impact
- "Extra-task performance" (not only job performance)
 - Organizational citizenship behavior (OCB)
 - Counterproductive work behavior (CWB)

Alternatives to Test Development Research

- o Purchase existing test
- Use International Personality Item Pool (website: <u>ipip.ori.org</u>) (see next page)

Test Development Research

Tests—Developed

¹Personal Characteristics Inventory

- Conscientiousness
- Emotionality
- Agreeableness

²Overt Integrity

1 80 items drafted for each scale, reduced to 50 items per scale based on ratings by 6 Personnel Department executives, 3 clinical psychologists, and 3 I/O psychologists.

Subsequent to administration and scoring, retention or deletion of each item determined based on item analyses, demographic subgroup differences in response, and item content, resulting in 27, 22, and 23 items, respectively.

2
68 items; subsequent to administration and scoring, retention or deletion of each item determined based on item analyses, demographic subgroup differences in response, and item content, resulting in 29 items.

Test—Established

Hogan Personality Inventory

- Prudence
- Adjustment
- Likeability
- Reliability
- Customer Service

Criteria

Polygraph Examination Background Investigation Appointment

Research Participants

860 candidates for Law Enforcement Officer 744 candidates completed all tests

Home/Start Warning Project Rationale Site Overview

Willing to Help?

Preliminary Issues
Asking Permission
Norms
Item Translations
Citing IPIP Scales
Admin. Instructions
Scoring Instructions
Validity Indices
Scale Construction
IPIP-related Publications
Need Consulting Help?
Research Opportunities
Acknowledgements

Tables & Scoring Keys
Multiple Constructs

- Lexical Big-Five
- Broad-Band Inventories
- Emotion Scales

Single Constructs

Index of IPIP Scales Index of IPIP Items References for Constructs and Scales

Sample Questionnaires 50-Items ~ 100-Items

ORI Scientific Reports Goldberg (1999) Goldberg, et al. (2006)

Measures of Social Attitudes

Eugene-Springfield
Community Sample
Information

Lewis R. Goldberg Oregon Research Institute Other Publications

IPIP Home

International Personality Item Pool:

A Scientific Collaboratory* for the Development of Advanced Measures of Personality and Other Individual Differences

~ Mission Statement ~

This IPIP Website is intended to provide rapid access to measures of individual differences, all in the public domain, to be developed conjointly among scientists worldwide. Later, the site may include raw data available for reanalysis; in addition, it should serve as a forum for the dissemination of psychometric ideas and research findings.

*What is a *collaboratory*?

(Finholt, T. A., & Olson, G. M. From laboratories to collaboratories: A new organizational form for scientific collaboration. *Psychological Science*, January 1997; vol. 8, no. 1; pp. 28-36.)

Contact the webmaster with comments about this website. This page last modified on 7/23/09.

[&]quot;A collaboratory is a computer-supported system that allows scientists to work with each other, facilities, and data bases without regard to geographical location."

Table 1

MEANS AND STANDARD DEVIATIONS OF REVISED RESEARCH TEST

AND SCALE SCORES BY RACE/ETHNICITY AND GENDER

	Perso	onality	Conscien		Emotion		Agreeable		Overt	
Race/Ethnicity	M	SD	М	SD	М	SD	М	SD	M	SD
Black	77	9.6	75	12.9	79	10.3	78	10.2	73	12.1
Hispanic	77	8.5	76	12.5	80	15.4	77	9.1	74	13.6
Asian	78	8.9	75	11.7	80	14.9	78	10.3	72	12.7
Caucasian	78	9.5	74	13.5	81	15.8	78	10.2	73	13.3
Gender										
Male	78	9.0	75	12.7	80	15.6	78	9.7	73	13.6
Female	77	9.1	74	13.4	79	15.4	79	9.8	76	11.3
TOTAL	77	9.0	75	12.8	80	15.6	78	9.7	73	13.3

Table 2
CORRELATIONS OF REVISED RESEARCH TEST AND SCALE SCORES
WITH SELECTED HOGAN PERSONALITY INVENTORY SCALE SCORES

	Personality	Conscien	Emotion	Agreeable	Overt
Combined	.71	.43	.70	.33	.57
Prudence	.67	.52	.59	.25	.55
Adjustment	.58	.26	.67	.28	.51
Likeability	.39	.24	.29	.32	.17
Reliability	.54	.32	.58	.19	.50
Customer Service	.43	.29	.35	.24	.27

Note: Correlations of .15 and higher p< .0001; correlations of .07 and higher p< .05.

Table 3
CORRELATIONS OF REVISED RESEARCH TEST AND SCALE SCORES
WITH OUTCOME MEASURES

	Personality	Conscien	Emotion	Agreeable	Overt
Polygraph	.01	.05	06	.06	.05
Background	08	05	08	02	13**
Binary Bkgrnd	.20**	.12	.22***	.04	.23***
Appointment	.11**	.09*	.11**	.02	.15****

Note: Statistical significance of correlations vary due to differences in sample size.

Table 4
CORRELATIONS OF SELECTED HOGAN PERSONALITY INVENTORY SCALE
SCORES WITH OUTCOME MEASURES

	Combined	Prudence	Adjustment	Likeability	Reliability	Cus Ser
Polygraph	.03	.02	.04	.00	02	.04
Background	09*	08	11**	.05	06	05
Binary Bkgrnd	.20**	.19**	.20***	01	.17**	.10
Appointment	.14***	.10**	.14***	.06	.08*	.10**

Note: Statistical significance of correlations vary due to differences in sample size.

- Conclusions
- (1) New personality-based test comparable to established test
- (2) New overt test compares appropriately to both new and established personality-based tests
- (3) Personality-based and overt new tests correlate significantly with pass/fail background investigation
 - These results, in addition to published validity generalization results, indicate either test could be used in the examination for any class.

Use of both tests did not significantly improve prediction of background investigation outcome.

PERSONALITY TESTING – SELECTED BIBLIOGRAPHY

<u>Taxonomies</u>

Goldberg, L.R. (1993). The structure of phenotypic personality traits. *American Psychologist*, <u>48</u>, 26-34.

Hough, L.M. & Ones, D.S. (2001). The structure, measurement, validity, and use of Personality variables in industrial, work, and organizational psychology. In N. Anderson & H.K. Sinangil (Eds.) *Handbook of Industrial, Work, and Organizational Psychology* (pp. 233-277). USA: Sage.

Hogan, J. & Holland, B. (2003). Using theory to evaluate personality and job-performance relations: A socioanalytic perspective. *Journal of Applied Psychology*, <u>88</u> 100-112.

Meta-analyses

Barrick, M.R. & Mount, M.K. (1991). The big five personality dimensions and job performance: A meta-analysis. *Personnel Psychology*, <u>44</u>, 1-26.

Tett, R.P., Jackson, D.N., & Rothstein, M. (1991). Personality measures as predictors of job performance: A meta-analytic review. *Personnel Psychology*, <u>44</u>, 703-742.

Ones, D.S., Viswesvaran, C., & Schmidt, F.L. (1993). Comprehensive meta-analysis of integrity test validities: Findings and implications for personnel selection and theories of job performance [Monograph]. *Journal of Applied Psychology*, 78, 679-703.

Criterion-Oriented Predictor Scales

Ones, D.S. & Viswesvaran, C. (2001). Integrity tests and other Criterion-focused Occupational Personality Scales (COPS) used in personnel selection. *International Journal of Selection and Assessment*, <u>9</u>, 1/2.

Group Differences

Ones, D.S. & Viswesvaran, C. (1998). Gender, age, and race differences on overt integrity tests: Results across four large-scale job applicant data sets. *Journal of Applied Psychology*, <u>83</u>, 35-42.